

# Course Name: Oracle Database 10g: Backup and Recovery Ed 1

## Legend

SA: Strongly Agree A: Agree U: Undecided D: Disagree SD: Strongly Disagree N/A: Not Applicable

## INSTRUCTOR-DELIVERY

Question	SA	A	U	D	SD	N/A
Knowledgeable about subject	1	1	0	0	0	0
Managed student participation	2	0	0	0	0	0
Explained concepts well	2	0	0	0	0	0
Encouraged questions	2	0	0	0	0	0
Feedback and clarification	2	0	0	0	0	0
<b>Totals</b>	<b>9</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Delivery Score: 98**

### Instructor Comments

Mr. Darshan was extremely knowledgeable about Oracle Rman & related technologies & conducted the entire training brilliantly. His method of handling the theory with practicals to re-inforce concepts, was much appreciated.

## INSTRUCTOR-CUSTOMER SATISFACTION

Question	SA	A	U	D	SD	N/A
Positive overall experience	1	1	0	0	0	0
Advised next class(es)	1	0	1	0	0	0
Recommended self-paced offering	1	0	1	0	0	0
<b>Totals</b>	<b>3</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Customer Satisfaction Score: 83.33**

## INSTRUCTOR-CUSTOMER REPEATABILITY

Question	Yes	No
Take another class at OU	2	0
Take another class from instructor	2	0
Recommend OU training to others	2	0
<b>Totals</b>	<b>6</b>	<b>0</b>

**Customer Repeatability Score: 100**

**Total Customer Score: 91.67**

## COURSEWARE

Question	SA	A	U	D	SD	N/A
Technically Accurate	0	0	1	1	0	0
Provided Skills and Knowledge	0	2	0	0	0	0
Exercises Relevant	0	1	0	1	0	0
Supported Objectives	0	2	0	0	0	0
<b>Totals</b>	<b>0</b>	<b>5</b>	<b>1</b>	<b>2</b>	<b>0</b>	<b>0</b>

**Raw Score: 67.5**

#### Courseware Comments

The labs provided are inadequate for practice. Also, the eKit does not include any labs, that could be used for later reference.

#### eKit (Electronic Student Guide)

Question	SA	A	U	D	SD	N/A
The eKit access instructions were clear and easy to follow	0	1	1	0	0	0
The eKit was easy to download before class started	0	2	0	0	0	0
The eKit was easy to use during class	0	1	0	1	0	0
<b>Totals</b>	<b>0</b>	<b>4</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>

**Raw Score: 70**

#### TECHNICAL SETUP

Question	SA	A	U	D	SD	N/A
Set Up Satisfactory	0	1	0	1	0	0
Performance Satisfactory	0	2	0	0	0	0
Problems Resolved	0	2	0	0	0	0
<b>Totals</b>	<b>0</b>	<b>5</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>

**Raw Score: 73.33**

#### ED CENTER

Question	SA	A	U	D	SD	N/A
Conducive to Learning	2	0	0	0	0	0
Projection and Whiteboards Visible	2	0	0	0	0	0
Clean and Well Maintained	1	1	0	0	0	0
<b>Totals</b>	<b>5</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Raw Score: 96.67**

#### Learning Experience

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Question	SA	A	U	D	SD	N/A
Totals	0	0	0	0	0	0

Raw Score: 0

## OVERALL

Question	SA	A	U	D	SD	N/A
Met Objectives and Requirements	0	2	0	0	0	0
Totals	0	2	0	0	0	0

Raw Score: 80

### Why or Why Not? (Recommend OU to others)

Meets my expectation

### How could we improve your satisfaction?

1. The lab sessions were very ,imited. 2. The ekit contains not enough exercises 3. Class timings not enough for doing practicals 4. I prefer hard copy along with ekit