

Course Name: Oracle Database 10g: RAC for Administrators Ed 2

Legend

SA: Strongly Agree A: Agree U: Undecided D: Disagree SD: Strongly Disagree N/A: Not Applicable

INSTRUCTOR-DELIVERY

Question	SA	A	U	D	SD	N/A
Knowledgeable about subject	3	0	0	0	0	0
Managed student participation	3	0	0	0	0	0
Explained concepts well	2	1	0	0	0	0
Encouraged questions	2	1	0	0	0	0
Feedback and clarification	2	1	0	0	0	0
Totals	12	3	0	0	0	0

Delivery Score: 96

Instructor Comments

Simply Excellent

Just PERFECT Sir I ever came across.

Excellent Trainer for such a complex topic and technology.

INSTRUCTOR-CUSTOMER SATISFACTION

Question	SA	A	U	D	SD	N/A
Positive overall experience	3	0	0	0	0	0
Advised next class(es)	1	2	0	0	0	0
Recommended self-paced offering	2	1	0	0	0	0
Totals	6	3	0	0	0	0

Customer Satisfaction Score: 93.33

INSTRUCTOR-CUSTOMER REPEATABILITY

Question	Yes	No
Take another class at OU	2	1
Take another class from instructor	3	0
Recommend OU training to others	3	0
Totals	8	1

Customer Repeatability Score: 88.89

Total Customer Score: 91.11

COURSEWARE

Question	SA	A	U	D	SD	N/A
Technically Accurate	0	2	0	1	0	0
Provided Skills and Knowledge	1	1	0	1	0	0
Exercises Relevant	0	2	1	0	0	0
Supported Objectives	1	1	0	0	0	0
Totals	2	6	1	2	0	0

Raw Score: 74.55

Courseware Comments

Need to provide the Hard books rather than E kit. It is quite difficult to read with E kit and in the concept of Green Environment the technical interest of learning a course is lost. So it is highly recommended to have a hard copy of books which were earlier provided by oracle.

Instead of e-books , I personally prefer to read hard copy book. So that would be good if you oracle can use Re-cycle paper and print books. Thanks.

eKit (Electronic Student Guide)

Question	SA	A	U	D	SD	N/A
The eKit access instructions were clear and easy to follow	1	1	0	0	1	0
The eKit was easy to download before class started	1	1	1	0	0	0
The eKit was easy to use during class	0	2	0	1	0	0
Totals	2	4	1	1	1	0

Raw Score: 71.11

eKit Comments

Please provide the hardcopy of books looking at the interest of learning of students.

I don't like Watermark of my name printed in middle of book.. This is just Nonsense. Its polite to use watermark at bottom of page or so. Hope oracle understand this seriousness. Thanks.

The eKit can be sent to the Training Institution to be printed on Re-cycled paper. This will ensure that students get a hardcopy printout.

TECHNICAL SETUP

Question	SA	A	U	D	SD	N/A
Set Up Satisfactory	3	0	0	0	0	0
Performance Satisfactory	2	1	0	0	0	0
Problems Resolved	1	2	0	0	0	0
Totals	6	3	0	0	0	0

Raw Score: 93.33

ED CENTER

Question	SA	A	U	D	SD	N/A
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Conducive to Learning	2	1	0	0	0	0
Projection and Whiteboards Visible	2	1	0	0	0	0
Clean and Well Maintained	2	1	0	0	0	0
Totals	6	3	0	0	0	0

Raw Score: 93.33

Learning Experience

Question	SA	A	U	D	SD	N/A
Totals	0	0	0	0	0	0

Raw Score: 0

OVERALL

Question	SA	A	U	D	SD	N/A
Met Objectives and Requirements	2	1	0	0	0	0
Totals	2	1	0	0	0	0

Raw Score: 93.33

Why or Why Not? (Recommend OU to others)

I will not recommend to take up the class with Oracle University due to E kit facotr and it is a load on student and it is wrong to expect that every student will be having a system. Some are not rich enough and manage to enrich there skills and Oracle can bear the cost of HardCopy books in the learning and knowledge interest of student for better learning and student interest.

I would recommend other to take training at XDuce, Due to Mr Darshan Panchal , he is just perfect instructor.

The instructor has great depth of knowledge. The Oracle University certification is valued across all industry.

How could we improve your satisfaction?

By providing the Hard Copy of books as earlier.

Overall, I am happy, just need to remove Big Watermark in PPT provided to student + would be more better if given Hard copy. Thank you.

Oracle University Course completion certification must be handed over to student on last day without fail. It should not be left for a wait through time taken by postal delivery.